

**Action Points of the Rotherham A&E Delivery Board  
Wednesday 10 March 2021, via MS Teams**

<b>Attendees</b>	<p><b>RCCG:</b> Ian Atkinson (IA) – chair, David Clitherow (DC), Jacqui Tufnell (JT), Claire Smith (CS), Sue Cassin (SC), Gordon Laidlaw (GL), Lydia George (LG)</p> <p><b>TRFT:</b> Jeremy Reynard (JR), Sally Kilgariff (SK), George Briggs (GB), Janine Wolstenholme (JW)</p> <p><b>RMBC:</b> Ian Spicer (IS)</p> <p><b>RDASH:</b> -</p> <p><b>Connect Healthcare:</b> Chris Barnes (CB)</p> <p><b>NHSE:</b> -</p> <p><b>YAS:</b> Jackie Cole (JC)</p> <p><b>VAR:</b> Julie Adamson (JA)</p> <p><b>LMC:</b> Chris Myers (CM)</p>
<b>Apologies</b>	Goks Muthoo, Angharad Truelove, Tim Douglas
<b>Conflicts of Interest</b>	Members were asked to register conflicts of interest at the beginning and then throughout the meeting as necessary.

**1. Update on current position from all partners:**

**TRFT**

- Overall position continues to improve, some changes were implemented 3 weeks ago as part of the reset which looked at flow and pathways
- Reduction in bed occupancy and better overall availability of beds are both supporting the positive position in ED and increased flow out of ED
- Key issues have been around mental health patients and some issues experienced with meditech
- Trying to understand the fluctuating position e.g. daily numbers in ED were 280 this time last year, compared to 150 currently
- Staffing remains a challenge and Tuesdays are now the busiest day and not Mondays

**RDASH – no update**

**RMBC**

- Nothing exceptional to report, would echo the position in TRFT in terms of long term staffing challenges
- Further investment planned for reablement in the new financial year to increase capacity
- CS informed the group about work taking place via the discharge group to look at best practice in Barnsley to identify areas that we can improve. The findings will come back to a future meeting
- CS also updated in regards to community bed base/red beds for covid and the aim to reduce the capacity as the need reduces with the ability to change back if needed. There are currently 15 within intermediate care and 8 within nursing facility. The aim is to revert the 15 in intermediate care from red to green beds
- Bid locally for BCF small grants for £10K to support the CHAT team within social care for a 3 month pilot period to confirm where the resource is best placed

**YAS**

- Rotherham performance has improved since January across all categories. See, treat and refer continues to be successful, stemming flow to ED and demand is slightly down since January
- Hand overs improved by 5 minutes, along with 111, covid and falls
- 85% front line staff have had their Covid vaccination
- Improvements in conveyance from care homes to UECC, and active work taking place with care home teams

**GP Federation/Primary Care**

- Plans to go back to 7 days and face to face by April
- Last day at the hot site is the 26 March, numbers have fallen significantly and so the service will now be picked up by the home visiting service with the ability to flex up and down to meet demand
- Estate will go back to the GP practice
- Primary care is a similar position to previous month, extremely busy and with significant increase in telephone consultations
- Experiencing staff pressures whilst supporting the vaccination centers

## VAR

- Seeing increased pressures as vol/com groups providing support is withdrawn/closed due to covid
- Report at the last meeting mentioned work with RDASH people in crisis, the criteria is being extended due to low uptake
- Digital and online continues but this is not the best way for the most vulnerable/older people to access support.

## CCG

- Focus is mainly on the vaccination programme.

## 2. System Resilience /Covid/Winter & Flu

### 2.1 Acute and Community Bed Position (standing item)

- Covered above

### 2.2 UEC Clinical Standards Consultation

- Members received a presentation setting out the final recommendations on the Urgent and Emergency (UEC) standards, covering:
  - How these standards have been implemented at TRFT
  - The TRFT experience in implementing the new standards as a Pilot Trust
  - How the standards were implemented
    - HI Solutions
    - Impact of changes
    - Lessons Learnt
    - Additional Info
    - Definition – “Clinically Ready to Proceed”
- In June 2018 a clinical-led review of the NHS access standards took place to ensure that they measure what is relevant to patients and clinically appropriate. It concluded that while the 4hr access target had done some good, the changing nature of UEC provision meant the single measure only offered limited insight
- The pilot in UECC started in May 2019
- There has been an embargo on sharing performance data, it is anticipated once the learning has been signed off by the national team within the next few months that the embargo will be lifted
- TRFT are working on a communication strategy, this will include a refresh of the standards and escalation process
- Agreed that once performance data and the communication strategy are complete that they would be received by AEDB

### 2.3 Covid vaccination update

- Vaccinations are being led by PCNs across 6 sites in Rotherham
- Plans are on track and there is a significant increase in vaccinations expected w/c 15 March

## 3 Communications

### 3.1 Rotherham Place Communications /Winter Coms Plan

- Reported at the last meeting that the Rotherham app is being extended to include mental health, specifically focused on crisis and suicide prevention
- Communications around this will be picked up by the place coms group
- Communications will be sent out around Easter and the use of 111 and pharmacies

### 3.2 NHS/I England Communications

- Nothing to report.

## 4 Standard Business

### 4.1 Final Terms of Reference

- Approved with the following amendment: remove Jeevan Gill, amend Jackie Coles job title to Head of Operations and add Angharad Truelove-System Support & Delivery Manager, Urgent Care & Integration

### 4.2 Risks/items for escalation

- None further raised, amendments agreed were: retire flu and winter plan, add impact on UECC of increasing number of paediatric presentations

### 4.3 Outstanding matters arising not covered in the meeting - None raised

### 4.4

#### Future agenda items:

- Discharge /best practice learning

#### Standing Agenda Items

- Acute and Community Bed Position
- A&E Strategic System Dashboard
- Vaccination Update
- YAS performance dashboard

### 4.5 Date of next meeting – Wednesday 14 April 2021, via MS Teams

Approved 14 April 2021