

NHS Rotherham Clinical Commissioning Group

Primary Care Sub Group – 26 August 2020

Primary Care Committee – 9 September 2020

IT Strategy Quarterly Progress Report

Lead Executive:	Wendy Allott, Chief Finance Officer
Lead Officer:	Andrew Clayton, Head of Digital
Lead GP:	Dr Richard Cullen, Chair of CCG

Purpose:

The IT Strategy Quarterly Progress Report provides the group with an update to the IT objectives set out in the 2016-2020 IT Strategy.

Background:

In 2016 a five year IT Strategy was written to set out the overall goals and objectives to meet the needs of the CCG and GP Practices and to develop a plan to achieve them, the plan has been refreshed year on year with additional initiatives that have come out of publications that have then been released.

A draft CCG and Primary Care IT Strategy has been completed and will be sent for review separately which has reflected the publication of a number of national papers and local publications including:

- Draft Rotherham Integrated Partnership Digital Strategy 2019-22
- NHS Long Term Plan
- The future of healthcare: our vision for digital, data and technology in health and care
- Securing Excellence in Primary Care (GP) Digital Services, The Primary Care GP Digital Services Operating Model 2019-21
- GP Contract 2019-2020

This is being reviewed following activities that have been rolled out due to COVID to reflect what has been provided and to review the 5 year costs associated to support the strategy.

The following sections have now been closed this quarter:

- 5.8.1 – EMIS & TPP Interoperability – This is now available and has been set-up for all practices, any support can now be provided by the Data Quality Team
- 5.9.1 – Paper-light status – 100%
- 5.10.3 – Electronic Prescription Service – completed across all practices.
- 2018-19-18 – NHS Mail for Care Homes – all Care homes have been set-up with an NHS mail address and these have been provided to all practices.
- 2018-19-19 – Axe the Fax – Completed



Primary Care Delegation Responsibility:

Does this paper relate to Rotherham CCG or delegated business?

Rotherham CCG	✓
Delegated	
Both Rotherham CCG and delegated	

Please indicate which area of delegated responsibility this paper covers:

Commissioning, procurement and management of GMS,PMS and APMS contracts including taking contractual action	
Newly designed enhanced services (including DES)	
Local incentive schemes	
Discretionary payments	
Commissioning urgent care for out of area registered patients	
Planning Primary medical care services (PMCS)	
Managing practices with CQC / quality concerns	
Decisions on premise cost directions	
Planning the commissioning of PMCS	
Manage the delegated allocation for commissioning of PMCS	
Assurance to the governing body on the quality and safety of PMCS	

Please indicate which of the Delegated Duties Decisions this paper requires:-

<ul style="list-style-type: none"> Delegated Duties – iii – Decisions in relation to the establishment of new GP practices (including branch surgeries) and closures of GP practices. 	N/A
<ul style="list-style-type: none"> Delegated Duties – iv – Decisions about ‘discretionary payments’. 	N/A
<ul style="list-style-type: none"> Delegated Duties – v – Decisions about commissioning urgent care (including home visits as required) for out of area registered patients. 	N/A
<ul style="list-style-type: none"> Delegated Duties – b – The approval of practice mergers. 	N/A

Analysis of key issues and of risks

The CCG have been working with practices to provide additional equipment to support agile working due to the COVID pandemic. This has included the rollout of MS Teams to all practices and PCN Clinical Directors, additional laptops, web cams and headsets. Additional monitors will be provided shortly following the completion of the upgrade of



primary care laptops to Windows 10. Practices have also implemented Accurx for video consultations.

A programme of work will be initiated to work with practices to pilot and then rollout Office 365 following the procurement of licences.

The Rotherham Health App has 22,877 registered patients which equates to 8.65% of the Rotherham population. All practices are technically enabled with uptake between .65% to 21.36%. The app has been developed to provide the following additional features.

- The social prescribing webpage Rotherham GISMO is now available within the APP
- Ability to email/message the practice to prevent a phone call e.g. - for fit notes, referral follow up, change in personal details, medication queries or join the PPG
- Piloting video consultations (clinician initiated and patient booked, also ability to use for MDT)
- Piloting two way text messaging clinical initiated and patient responds

Patient, Public and Stakeholder Involvement:

n/a

Equality Impact:

n/a

Financial Implications:

n/a

Human Resource Implications:

n/a

Procurement:

n/a

Data Protection Impact Assessment:

n/a

Approval history:

n/a

Recommendations:

The Group is asked to review the progress report and feedback any comments to the Interoperability Group.