

NHS Rotherham Clinical Commissioning Group

Primary Care Sub Group – 23 February 2022

Primary Care Committee - 9 March 2022

GP capacity annual review

Lead Executive:	Ian Atkinson, Executive Place Director
Lead Officer:	Jacqui Tuffnell, Head of Commissioning
Lead GP:	Dr Avanthi Gunasekera, SCE GP Lead for Primary Care

Purpose:

The purpose of this paper is to provide assurance in relation to the capacity being provided in general practice to meet the growing demand.

Background:

A key expectation of NHS England in the GP Forward View and the Long term plan is to improve access in general practice. NHS Rotherham Clinical Commissioning Group (RCCG) has been reporting total general practice appointment numbers since 2016. The Quality Contract identifies specific requirements for practices to meet in relation to access; in particular these are 24 hours for an urgent appointment and five working days for a routine appointment.

RCCG has supported many initiatives this year to support the increasing demand in appointments. There are three Extended Access hubs, offering routine and urgent appointments, which run seven days a week at Broom Lane, Dinnington and Magna, A further three additional services run during core hours (Monday to Friday) and these are Same Day ANP appointments, "Hot" Site Appointments and "Hot" Home Visiting services. The "Hot" appointments are available for Covid symptomatic patients to access.

This year RCCG has also commissioned additional Winter Pressure services, utilising funds at Primary Care Network (PCN) Level. Each PCN is providing additional support they feel will support the extra demand on their practices.

In 2020/21 the Innovation Fund was distributed amongst the PCNs to support 6 projects, one per PCN. Due to the pandemic, delivery of these projects has been impacted and it was therefore approved earlier this year that the CCG would continue to support and fund the projects until March 2022.

Overall, the report identifies the level of COVID-19 restrictions have had on general practice, and that the GPs continue to meet demand in the current climate.

Primary Care Delegation Responsibility:

Does this paper relate to Rotherham CCG or delegated business?

Rotherham CCG	
Delegated	
Both Rotherham CCG and delegated	X

Please indicate which area of delegated responsibility this paper covers:

Commissioning, procurement and management of GMS,PMS and APMS contracts including taking contractual action	
Newly designed enhanced services (including DES)	

Local incentive schemes	
Discretionary payments	
Commissioning urgent care for out of area registered patients	
Planning Primary medical care services (PMCS)	X
Managing practices with CQC / quality concerns	
Decisions on premise cost directions	
Planning the commissioning of PMCS	
Manage the delegated allocation for commissioning of PMCS	
Assurance to the governing body on the quality and safety of PMCS	

Analysis of key issues and of risks

In 2021 Rotherham General Practices provided the CCG with the appointment data for 2020 which equated to 1,399,456 appointments offered. However, due to the Covid-19 restrictions and pressures placed on general practice, including the changes implemented in line with national guidance to maintain social distancing and ensuring the safety of both patients and staff either shielding or isolating, the CCG has taken the decision to collate the appointment data for 2021 from 'NHS Digital Appointments in General Practice' published at <https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice>

The data from NHS Digital does not provide detailed appointment data by practice, however, it is broken down into the following categories for NHS Rotherham CCG:-

- Total Appointments per month
- Average Daily Rotherham Appts
- Average Daily Practice Appts
- Attendance
- Patient DNAs
- Unknown
- Health Care Professional (HCP) type
- Appointments by mode e.g. Face to Face, telephone
- Time from booking to appointment date

At present, for 2021/22, data is only available for the months of April to December. The table below demonstrates that there has been an overall increase in the number of appointments being offered and utilised covering the same months in 2019/20 and 2020/21.

				Health Care Professional Type			Appointments by Mode				
	Total appts per month	Att	Unknown	HCP Appts - GP	HCP Appts - Other	Unknown	Face2Face	Home Visit	Phone	Video/ Online	Unknown
April - Dec 19	1,162,563	1,016,095	90,080	530,158	596,801	35,604	1,013,410	6,607	75,100	34,772	32,674
April - Dec 20	1,031,547	928,461	69,753	466,302	531,798	33,447	618,740	4,046	360,082	18,203	30,476
April - Dec 21	1,213,794	1,124,788	43,188	548,482	603,800	61,512	801,735	2,897	330,479	21,742	56,941
Difference	51,231	108,693	- 46,892	18,324	6,999	25,908	- 211,675	- 3,710	255,379	- 13,030	24,267

Appendix A – provides a month by month breakdown for 2019/20, 2020/21 and 2021/22.

Patient, Public and Stakeholder Involvement:
Not applicable.
Equality Impact:
Not applicable.
Financial Implications:
Not applicable.
Human Resource Implications:
Not applicable.
Procurement Advice:
Not applicable.
Data Protection Impact Assessment:
Not applicable.
Approval history:
Not applicable.
Recommendations:
It is recommended that the committee note the level of impact on general practice.
Paper is for noting

Appendix A

	No Practices	Total appointments per month	Avg Daily Roth Appts	Avg Daily Prac Appts	Att	Patient DNAs	Unknown	Health Care Professional Type			Appointments by Mode				
								HCP Appts - GP	HCP Appts - Other	Unknown	Face2Face	Home Visit	Phone	Video/Online	Unknown
Apr-19	30	121,841	5,538	185	106,149	5,908	9,784	55,865	61,954	4,022	107,103	791	8,474	1,790	3,683
May-19	30	125,288	5,447	182	109,614	5,682	9,992	59,218	62,817	3,253	111,593	670	8,119	1,882	3,024
Jun-19	30	120,679	6,034	201	105,454	5,469	9,756	56,922	60,478	3,279	106,475	688	8,300	2,186	3,030
Jul-19	30	133,262	5,794	193	117,081	6,549	9,632	62,434	67,075	3,753	116,493	731	8,934	3,675	3,429
Aug-19	30	118,209	5,373	179	103,675	5,464	9,070	53,868	61,053	3,288	103,340	653	7,773	3,444	2,999
Sep-19	30	132,295	6,300	210	116,053	7,192	9,050	59,710	68,840	3,745	115,631	739	8,225	4,297	3,403
Oct-19	30	153,265	6,664	222	134,746	7,109	11,410	65,620	82,137	5,508	132,516	841	9,052	5,849	5,007
Nov-19	30	136,082	6,480	216	118,143	6,835	11,104	60,419	70,854	4,809	116,635	724	8,484	5,739	4,500
Dec-19	30	121,642	5,529	184	105,180	6,180	10,282	56,102	61,593	3,947	103,624	770	7,739	5,910	3,599
Jan-20	30	138,604	6,026	201	121,745	6,077	10,782	64,185	70,542	3,877	118,194	814	8,930	7,149	3,517
Feb-20	29	123,200	6,160	212	106,854	6,725	9,621	55,037	64,546	3,617	104,533	681	7,950	6,726	3,310
Mar-20	29	126,624	5,756	198	106,798	6,641	13,185	60,132	62,920	3,572	95,325	566	22,797	4,631	3,305
Total Apr 19-Mar 20		1,550,991	71,101	2,384	1,351,492	75,831	123,668	709,512	794,809	46,670	1,331,462	8,668	114,777	53,278	42,806

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								HCP Appts - GP	HCP Appts - Other	Unknown	Face2Face	Home Visit	Phone	Video/Online	Unknown
Apr-20	29	88,874	4,040	139	76,209	2,174	10,491	44,826	42,096	1,952	47,977	418	37,996	640	1,843
May-20	29	86,678	4,128	142	77,474	1,990	7,214	43,008	41,871	1,799	45,904	390	38,101	540	1,743
Jun-20	29	111,812	5,082	175	99,459	2,875	9,478	54,297	55,252	2,263	61,086	422	47,430	725	2,149
Jul-20	29	118,725	5,162	178	106,123	3,206	9,396	54,290	61,369	3,066	69,198	438	45,329	855	2,905
Aug-20	29	104,564	4,979	172	93,545	3,280	7,739	47,163	53,746	3,655	63,998	398	36,037	898	3,233
Sep-20	29	136,180	6,190	213	121,380	4,984	9,816	58,053	72,901	5,226	89,042	469	39,847	2,183	4,639
Oct-20	29	139,584	6,345	219	127,694	5,855	6,035	58,245	75,273	6,066	86,341	505	39,361	7,901	5,476
Nov-20	29	126,767	6,037	208	117,515	4,513	4,739	55,023	66,779	4,965	80,169	538	39,373	2,229	4,458
Dec-20	29	118,363	5,146	177	109,062	4,456	4,845	51,397	62,511	4,455	75,025	468	36,608	2,232	4,030
Jan-21	29	116,563	5,551	191	108,443	3,602	4,518	53,278	59,830	3,455	72,084	418	39,368	1,587	3,106
Feb-21	29	114,223	5,711	197	106,550	3,360	4,313	53,412	57,477	3,334	71,195	446	38,461	1,226	2,895
Mar-21	29	137,123	5,962	206	128,527	4,023	4,573	65,092	67,193	4,838	83,170	582	47,750	1,335	4,286
Total Apr 20 - Mar 21		1,399,456	64,332	2,218	1,271,981	44,318	83,157	638,084	716,298	45,074	845,189	5,492	485,661	22,351	40,763

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Apr-21	29	116,530	5,297	183	108,816	3,691	4,023	55,487	56,913	4,130	71,999	498	39,167	1,183	3,683
May-21	29	116,001	5,524	190	108,242	3,803	3,956	54,793	57,115	4,093	73,409	299	37,407	1,240	3,646
Jun-21	29	132,894	6,041	208	122,957	4,741	5,196	62,351	65,558	4,985	86,252	228	40,627	1,322	4,465
Jul-21	29	130,475	5,931	205	121,690	4,637	4,148	60,657	65,031	4,787	88,155	293	36,410	1,186	4,431
Aug-21	29	122,789	5,581	192	114,027	4,478	4,284	56,106	61,192	5,491	83,770	176	32,732	1,160	4,951
Sep-21	29	152,549	6,934	239	140,825	6,224	5,500	65,741	78,113	8,695	101,082	340	37,218	5,778	8,131
Oct-21	29	151,881	7,232	249	140,038	6,289	5,554	64,930	76,862	10,089	102,759	320	34,454	4,856	9,492
Nov-21	29	157,649	7,166	247	146,268	6,235	5,146	68,232	78,819	10,598	105,739	359	38,417	3,140	9,994
Dec-21	29	133,026	5,784	199	121,925	5,720	5,381	60,185	64,197	8,644	88,570	384	34,047	1,877	8,148
Total Apr 21 - Dec 21		1,213,794	55,489	1,913	1,124,788	45,818	43,188	548,482	603,800	61,512	801,735	2,897	330,479	21,742	56,941