

Dashboard Narrative – January 2018

Introduction

The Primary Care Dashboard monitors the performance of the NHS Rotherham CCG Practices, pulling information from numerous sources. The practices are compared to their cluster average and scored as an outlier for any area where they perform worse than that average.

The table below shows the outlier totals over the previous versions of the Dashboard, (note; there were 6 fewer fields in the December 2016 Dashboard)

Outliers League table						
Cluster	Practice	Dec-16	Apr-17	Aug-17	Nov-17	Difference from previous month
1	Shakes	16	23	23	22	-1
2	Greasb	15	12	16	20	4
1	York Rd	14	20	18	19	1
2	St Anns	16	18	19	19	0
3	Parkgate	10	15	18	17	-1
6	Wickersley	11	12	17	17	0
3	Rawmarsh	8	13	14	16	2
4	Shriv	10	13	13	15	2
5	High St	3	10	15	15	0
3	Greenside	6	9	12	13	1
4	Broom L	7	13	11	13	2
1	Gateway	9	17	14	12	-2
5	Treeton	17	15	16	12	-4
1	Brookfield	14	12	11	10	-1
2	Woodstock	10	14	14	10	-4
4	Blyth	9	12	10	10	0
4	Market	4	6	8	10	2
5	Dinnington	11	12	12	10	-2
6	Swallownest	1	8	8	10	2
1	Broom V	8	8	8	9	1
2	Queens	10	16	8	9	1
2	Clifton	5	5	5	9	4
3	Village	3	7	7	9	2
5	Thorpe	5	11	10	9	-1
5	Brinsworth	9	11	11	9	-2
3	Manor F	8	11	6	8	2
4	Crown St	3	5	9	8	-1
6	Morthen	4	8	6	7	1
2	Magna	4	6	4	5	1
6	Kiveton	6	8	6	5	-1
6	Stag	5	11	2	2	0

Practices to note

Shakespeare Road

Although Shakespeare now has a 'Good' CQC rating they remain top of the Performance Dashboard. A&E attendances are higher than both cluster and Rotherham average, they are red for both Patient Experience and FFT, and are outliers on all screening. This practice was visited as part of the Contract and Quality Review process in October 2017.

Greasbrough

The overall performance of the practice has deteriorated over the most recent 3 dashboards, increasing from 12 outliers to 20 since April 2017. They are red on clinical workforce, patient experience and FFT, as well emergency inpatient admissions.

St Ann's

St Ann's remains within the top five outliers and have done since the dashboard was implemented. Updated workforce figures suggest they have a smaller clinical and non-clinical workforce than the other practices in their Cluster but they remain on Amber and not Red for this.

York Road

York Road has scored within the top 5 practices consistently and appear to fluctuate between 18-20 outliers. The practice has one of the smallest clinical workforces (per 1k patients) in Rotherham. They also have a relatively small non-clinical admin workforce. The practice score poorly in public health fields.

Parkgate

In August 2017 Parkgate scored within the top 5 highest practices for the first time, and they have remained there in the latest dashboard. In all Emergency Admissions and A&E attends Parkgate score above their cluster Average.

Wickersley

Although Wickersley's outliers have increased significantly over the last year, they have remained consistent in this latest review. It should be noted that the recent change of Practice Manager will not yet have had any impact on the dashboard figures, and at the practice visit in December we were satisfied that significant improvements had been made.