# NHS Rotherham Clinical Commissioning Group

**Primary Care Sub Group – 27 January 2021**

**Primary Care Committee  - 10 February 2021**

## *GP capacity annual review*

| Lead Executive: | Ian Atkinson, Executive Place Director |
|---|---|
| Lead Officer: | Jacqui Tuffnell, Head of Commissioning |
| Lead GP: | Dr Avanthi Gunasekera, SCE GP Lead for Primary Care |

| **Purpose:** |
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| The purpose of this paper is to provide assurance in relation to the capacity being provided in general practice to meet the growing demand. |

| **Background:** |
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| A key expectation of NHS England in the GP Forward View and the Long term plan is to improve access in general practice.  RCCG has been reporting total general practice appointment numbers since 2016.  The quality contract identifies specific requirements for practices to meet in relation to access; in particular these are 24 hours for an urgent appointment and 5 working days for a routine appointment.<br><br>RCCG has also supported the roll-out of Physio First for all practices which releases capacity within practices.  In addition to this, the additional roles for primary care networks identified within the Long Term Plan (Investment and Evolution) and all 6 networks now have Clinical Pharmacist and Social Prescribing link worker roles in place.<br><br>Rotherham also has the highest proportion of GPs and Practice Nurses in the age bracket 55-59 with insufficient numbers of GPs and nurses coming through to fully backfill.  Rotherham CCG is therefore working with NHSE and HEE on initiatives to support recruitment and retention. These include increased GP training places across Rotherham, VTS nurse scheme (preceptorship for newly qualified nurses) and facilitating support programmes for the new roles via the workforce hub.<br><br>Overall, the report identifies the level of Covid-19 restrictions have had on general practice, and that GPs continue to meet demand in the current climate, and are utilising a variety of communication methods to ensure they are following national guidance to meet social distancing,  and ensure safety for both patients and staff who are shielding or isolating as directed.  In addition to this, as demand for face to face appointments reduced, additional capacity was put in to 'Hot site' which separates patients with potential covid symptoms from those without symptoms.  A home visiting service utilising paramedics was also established and is well utilised. |

| **Primary Care Delegation Responsibility:** |
|---|
| Does this paper relate to Rotherham CCG or delegated business? |

| | |
|---|---|
| Rotherham CCG | |
| Delegated | |
| Both Rotherham CCG and delegated | X |

investor in excellence

Please indicate which area of delegated responsibility this paper covers:

| | |
|---|---|
| Commissioning, procurement and management of GMS,PMS and APMS contracts including taking contractual action | |
| Newly designed enhanced services (including DES) | |
| Local incentive schemes | |
| Discretionary payments | |
| Commissioning urgent care for out of area registered patients | |
| Planning Primary medical care services (PMCS) | X |
| Managing practices with CQC / quality concerns | |
| Decisions on premise cost directions | |
| Planning the commissioning of PMCS | |
| Manage the delegated allocation for commissioning of PMCS | |
| Assurance to the governing body on the quality and safety of PMCS | |

## Analysis of key issues and of risks

In 2020 Rotherham General Practices provided the CCG with the appointment data for 2019 which equated to 1,540,345 appointments offered.  However, due to the Covid-19 restrictions  and pressures placed on general practice, and the changes implemented in line with national guidance to maintain social distancing, and ensure safety for both patients and staff who are shielding or isolating as directed, the CCG has taken the decision to collate the appointment data for 2020 from 'NHS Digital Appointments in General Practice' published at https://digital.nhs.uk/data-and-information/publications/statistical/appointments-in-general-practice

Unfortunately, this data is not available by practice, however is broken down into the following per month for NHS Rotherham CCG:-

- Total Count of Open GP Practices
- Total Count of Included GP Practices
- Total Counted Appointments
- Face to Face
- Home Visit
- Telephone
- Video/Online
- Unknown

**Appendix A** – provides the breakdown as noted above covering the 11 month period for January 2020 to November 2020 which equates to 1,301,757 appointments offered.

December 2020 appointments data has not been published as yet, therefore as a comparison of a 12 month period, December 2019 has been added to the figures which equates to 1,423,399 appointments offered, slightly lower than the previous year however this is a new system and there are possibly data quality issues with the data.

## Patient, Public and Stakeholder Involvement:

Not applicable.

| **Equality Impact:** |
| :--- |
| Not applicable. |

| **Financial Implications:** |
| :--- |
| Not applicable. |

| **Human Resource Implications:** |
| :--- |
| Not applicable. |

| **Procurement Advice:** |
| :--- |
| Not applicable. |

| **Data Protection Impact Assessment:** |
| :--- |
| Not applicable. |

| **Approval history:** |
| :--- |
| Primary Care Sub Group - 27 January 2021 |

| **Recommendations:** |
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| It is recommended that the committee note the level of impact on general practice. |

| **Paper is for Noting** |
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Appendix A

| Type | NHS Area Code | ONS Code | Name | Total Count of Open GP Practices* | Total Count of Included GP Practices | Total Counted Appointments | Face-to-Face | Home Visit | Telephone | Video/Online** | Unknown | Month |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 126,768 | 80,170 | 538 | 39,373 | 2,229 | 4,458 | Nov-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 139,584 | 86,341 | 505 | 39,361 | 7,901 | 5,476 | Oct-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 136,180 | 89,042 | 469 | 39,847 | 2,183 | 4,639 | Sep-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 104,564 | 63,998 | 398 | 36,037 | 898 | 3,233 | Aug-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 118,725 | 69,198 | 438 | 45,329 | 855 | 2,905 | Jul-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 111,812 | 61,086 | 422 | 47,430 | 725 | 2,149 | Jun-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 86,678 | 45,904 | 390 | 38,101 | 540 | 1,743 | May-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 88,874 | 47,977 | 418 | 37,996 | 640 | 1,843 | Apr-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 126,624 | 95,326 | 566 | 22,797 | 4,631 | 3,304 | Mar-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 29 | 29 | 123,289 | 104,630 | 681 | 7,950 | 6,726 | 3,302 | Feb-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 30 | 30 | 138,659 | 118,250 | 814 | 8,930 | 7,149 | 3,516 | Jan-20 |
| CCG | 03L | E38000141 | NHS Rotherham | 30 | 30 | 121,642 | 103,624 | 770 | 7,739 | 5,910 | 3,599 | Dec-19 |
| | | | | | | | | | | | | |
| Total for 11 month period of Jan 2020 - Nov 2020 | | | | | | 1,301,757 | 861,922 | 5,639 | 363,151 | 34,477 | 36,568 | |
| Total for 12 month period of Dec-2019 - Nov 2020 | | | | | | 1,423,399 | 965,546 | 6,409 | 370,890 | 40,387 | 40,167 | |

* CCGs are only included if there is data for more than one practice within the CCG, therefore the total count of open GP practices by CCG may not equal the national total

** Appointments marked as online, video or video conference are shown as "Online / Video". This may or may not include a video element. Non-video based online consultations such as live chat or VOIP and video based appointments are all included in this category. It is likely that many video consultations start as a telephone appointment then switch to video and therefore may be undercounted. From March 2020, face to face appointment mode data may not be entirely reflective of what happens in the practices, as appointment types have been assigned to appointment modes prior to the pandemic. Thus, even if the appointment was carried out through a different mode, the appointment registers as a face to face appointment on the system.