

# Electronic Prescription Tracker

An updated version of the EPS Prescription Tracker is now available allowing a search by a patient's NHS number and date range. The tracker is intended for use by **all** staff working at prescribing and dispensing sites to provide a live status of an EPS prescription.

## How do I access the Electronic Prescription Tracker ?

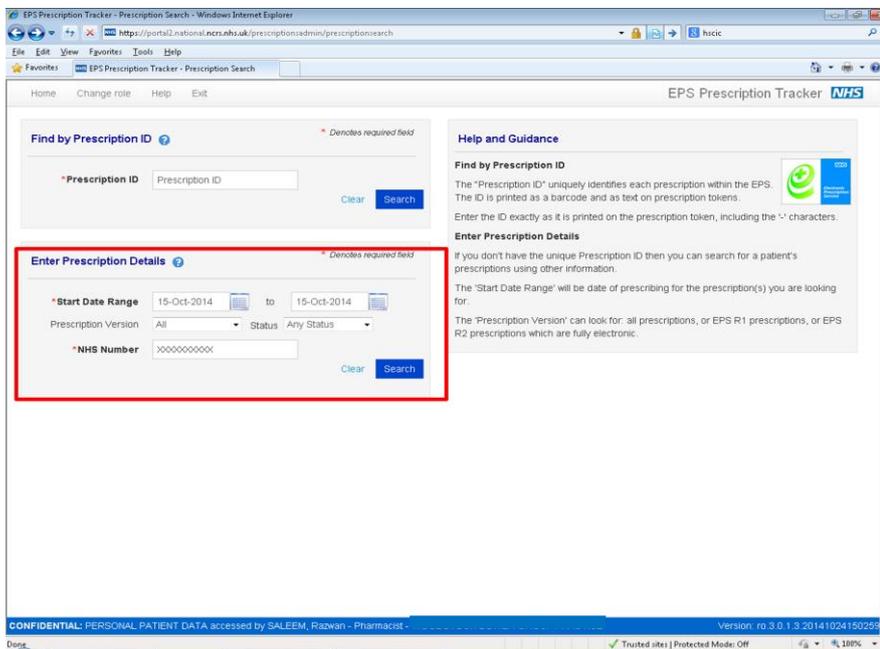
<https://portal2.national.ncrs.nhs.uk/prescriptionsadmin>

You can access the tracker using your N3 connected PC and Smartcard.

*Please note that some pharmacy organisations restrict internet access to a specific list of websites. Your system supplier or head office may need to add this address to its approved list of sites.*



## How do I use the updated Electronic Prescription Tracker ?



**Note: you will need to have your smartcard in before you access the site.**

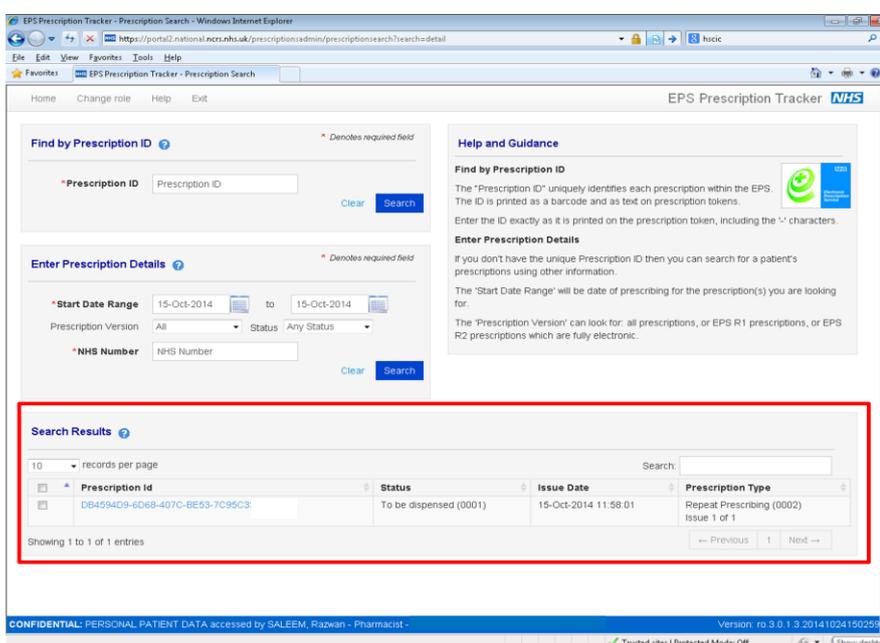
Visit the EPS tracker website using the link above

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Fill in the patients **NHS Number** and the required **date range** from & to

↓

Click the **SEARCH** to start



All electronic prescriptions issued for the NHS Number searched & for the given search dates will be displayed.

The **prescription id (GUID)** is the same as the **script barcode** which has been printed on the prescribing token &/or dispensing token.



**Note: you can manually pull-down an EPS script by entering this GUID into your system manual barcode input tab**

**Prescription and Dispensing Details**

Prescription ID: DB4594D9-6D68-407C-BE53  
 Patient NHS ID: [Redacted]  
 Prescription Treatment Type: Repeat Prescribing (0002) - Issue 1 of 1  
 Prescription Type: General Practitioner Prescribing (0001)  
 Date/Time Signed: Not recorded  
 Prescriber Organisation: [Redacted]  
 Prescriber Contact: [Redacted]  
 Dispenser Organisation: Not Recorded  
 Dispenser Contact: Not Recorded

**Prescription Status:** To be dispensed (0001)

**Prescription Items**

Line Item	GUID	Status
1	938AA325-8709-4A1A-80F8-	To be dispensed (0007)
2	39CA1670-A277-4378-8268-	To be dispensed (0007)
3	0FFAF180-F19D-4602-90ED-	To be dispensed (0007)
4	07B2EEE3-7F7C-4E8B-8463-	To be dispensed (0007)

**Prescription Event History**

Message	Sent Date	Organisation	Status
Prescription upload successful	15-Oct-2014 10:58:02	[Redacted]	To be dispensed (0001)

1      2      3      4

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Click on the **prescription id (GUID)** & a new window will open providing full details of the electronic prescription selected.

**1) MESSAGE:**

*confirms prescription has left the prescribing site and is on the spine*

**2) SENT DATE:**

*date & time of message*

**3) ORGANISATION:**

*contact details of prescriber/dispenser*

**4) STATUS:**

**Prescription and Dispensing Details**

Prescription ID: FC68F11C87  
 Patient NHS ID: [Redacted]  
 Prescription Treatment Type: Repeat Prescribing (0002) - Issue 1 of 1  
 Prescription Type: General Practitioner Prescribing - GP (0101)  
 Date/Time Signed: 21-Oct-2014 16:26:46  
 Prescriber Organisation: [Redacted]  
 Prescriber Contact: [Redacted]  
 Dispenser Organisation: [Redacted] (5)  
 Dispenser Contact: [Redacted]

**Prescription Status:** Claimed (0008)

**Prescription Items**

Line item	GUID	Status
1	F822A754-19A7-433D-B401-	Fully dispensed (0001)
2	C94F18B6-72DC-4BC3-98FD-	Fully dispensed (0001)
3	76FCF6C7-568A-4565-ABAB-	Fully dispensed (0001)
4	8E374CC8-D138-4341-9F5E-	Fully dispensed (0001)

**Prescription Event History**

Message	Sent Date	Organisation	Status
Prescription upload successful	21-Oct-2014 15:26:49	C [Redacted]	To be dispensed (0001)
Nominated Release Request successful	22-Oct-2014 01:13:19	F [Redacted]	With dispenser (0002)
Dispense notification successful	25-Oct-2014 15:11:42	F [Redacted]	Dispensed (0006)
Dispense claim successful	27-Oct-2014 10:27:35	F [Redacted]	Claimed (0008)

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Here is what is seen when a prescription has gone through the complete prescribing and dispensing process.

**Note:** the EPS Prescription Tracker does **not** make available any clinical or sensitive information about a patient's prescription.

**When should I use the Electronic Prescription Tracker ?**

Whenever you need to verify that a prescription exists or to identify a prescriptions current live status during the prescribing &/or dispensing process e.g. has a prescription left the prescribing site, is the script on the spine, which dispenser has downloaded it, when was it dispensed or has it been claimed.

**Who do I contact if I have a problem with the Electronic Prescription Tracker ?**



Useful information can be found on the hscic website

<http://systems.hscic.gov.uk/eps/library/rxtracker>